



INDIAN  
SCHOOL OF  
HOSPITALITY

Fully Managed  
Student  
Accommodation

Managed by

COVIE  
— just move in —





# Welcome to your new home away from home

## Accommodation that puts your needs first

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Imagine a place that's more than just a dorm; it's your home. We're all about creating a hub that seamlessly combines safety, comfort, and inspiration, supporting you as you learn, explore, and grow. This vision shapes our student accommodation experience.

Our location in a vibrant residential township ensures that every essential facility is conveniently within reach, simplifying your student life. But there's more to our story. We're elevating the ordinary in partnership with Covie, a trailblazer in the student living experience. Together, we're transforming mere rooms into a supportive community to fuel your personal and academic growth.

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At the student accommodation, we're not just about providing a bed to sleep on; we're committed to offering a lifestyle. Situated in the heart of Sector 38, Gurgaon, we're gearing up to welcome you with the experiences seen to be believed. Our location in an active township gives you access to lush parks, sleek shopping centers, stylish malls, and a wide variety of F&B dining spots.

So come, and be a part of our journey as we discover students living together.

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Providing you with all you need to

# LIVE LEARN WORK PLAY



# Uncompromised quality, security, and comfort.

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## Housekeeping & More

We understand the significance of a clean and comfortable space, which is why our dedicated housekeeping team works diligently to ensure your room and the common areas are well-kept and sparkling every day. Your room and washroom will receive daily cleaning attention, ensuring you always return to a fresh and inviting space.

In addition to general cleanliness, we've got your linen needs covered. We provide weekly linen services for your rooms, ensuring a fresh set of sheets is always available.

Lastly, our housekeeping staff is responsible for maintaining cleanliness in all common areas, with periodic pest control fogging to ensure a pest-free environment. Each aspect of our services is designed with your comfort and satisfaction in mind.

## Personal Laundry Services

We understand that managing laundry can be a task, particularly with a busy academic schedule. To make life easier, we've included bi-weekly personal laundry services as part of our offering. This way, you can focus more on your studies and less on your chores. Please note that while we can handle most of your daily wear, we recommend that formal wear, such as suits and dresses, be handled by specialty cleaners to ensure they receive the best care and attention they require.

## High-Speed WiFi

Stay connected round the clock with our high-speed internet. We provide each resident with a unique username and password, so you can enjoy exclusive bandwidth whenever needed.

## Constant Electricity Supply

We've made sure you won't be left in the dark with our reliable power backup system. Each room is fitted with an individual pay-per-use electricity meter. We believe in transparency, so your billing process is carried out directly by Covie, ensuring it's as straightforward as it can be.

## Living Spaces

Experience a taste of home with our fully furnished rooms, equipped with all the essentials. You'll find twin beds with cozy mattresses, pillows, blankets, and fresh linens. Each room has AC, a smart TV, and a fan for comfort.

We've also got your storage needs covered with two cupboards per room. And to aid your academic pursuits, every room includes a study chair. Add in the tastefully chosen curtains and the well-lit washrooms equipped with towel rails, mirrors, vanity lights, and geysers; you've got a place that feels like home.



## Meal Services

In your accommodation, we understand the importance of nutrition for a successful academic journey. Hence, we provide diverse and carefully prepared meals that comply strictly with food safety standards. Each day concludes with a delicious dinner, ensuring a nourishing and satisfying end to your day.

Furthermore, during weekends, public holidays, and exam period breaks, we enhance our service to include breakfast and dinner at your residence. Please rest assured that every item served undergoes thorough quality checks to uphold the highest standards of taste and hygiene.

## Common Areas

Our common areas have been thoughtfully designed to cater to your diverse needs. Each floor has an ironing board and a fridge, facilitating practical daily living.

The mini lounge and terrace lounge serve as social hubs where you can unwind, mingle with fellow residents, or enjoy downtime.

Culinary needs are well-covered, with a communal dining table and a cafeteria equipped with a TV, microwave, and music system. Plus, when you crave a hot beverage, we have a vending machine providing tea and coffee round the clock.

Our fitness centre is at your disposal if fitness is on your agenda. It houses a gym and yoga rooms, balancing physical exercise and mindful relaxation. We have a dedicated gaming zone complete with foosball and table tennis for those who enjoy indoor games.

## Study Areas

But we still remember your academic needs. Our managed accommodation boasts dedicated study areas to foster intellectual dialogue and self-study. These quiet, well-lit spaces are ideal for catching up on coursework, collaborating on group projects, or immersing yourself in focused study. Equipped with comfortable seating, ample desk space, and robust Wi-Fi connectivity, these study zones are designed to make your academic journey smoother.

Finally, for your convenience, we ensure access to RO water facilities throughout the premises, keeping you well-hydrated and healthy.





# A commitment to quality, security and comfort

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Rest assured; we take the security of every student seriously. Our 24x7 protection covers the entire premises, ensuring safe and secure living conditions. We're particularly attentive to gender-sensitive needs, with dedicated security arrangements for our female residents. Our professional security personnel are always on duty to ensure your peace of mind.

Here's how we're further enhancing student safety:

- Round-the-clock CCTV monitoring at critical points of entrance and exit to keep a vigilant eye
- Quick-dial access to the local police and fire service through our exclusive network, ensuring rapid emergency response times.
- Two Wardens as caregivers/head of premises to oversee the well-being of our residents. Additionally, a community manager will manage all accommodations services to ensure everything runs smoothly.
- Regular weekly inspections by the ISH team. As part of our ethos, we educate our male students to respect and escort female students whenever necessary.
- Rigorous screening and checks on all personnel attending the accommodation units.
- Implementation of a student buddy system because we believe in the strength of community and peer support.

At ISH, we're committed to making your student life secure and worry-free.

## **Online Concierge at Your Service**

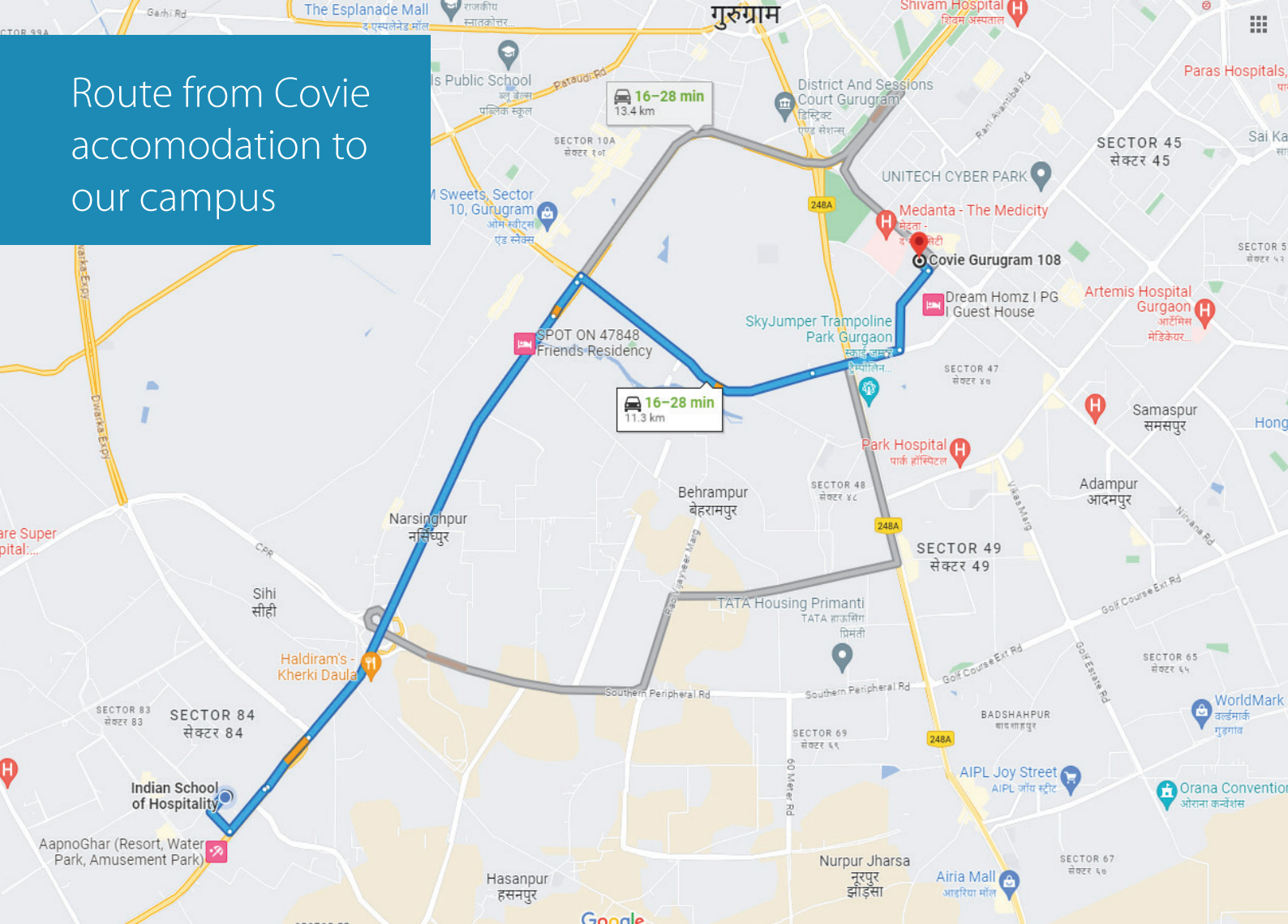
Embracing the digital age, we've incorporated an easy-to-use resident app as your online concierge. All your concerns related to repairs and maintenance can be addressed quickly and efficiently via this app. Simply log your issue, and our dedicated team jumps into action, ensuring your living space remains in top-notch condition. It's our way of keeping your comfort and satisfaction our top priority with just a tap of a button.

## **Shuttle Service**

We understand how important punctuality is for your academic life, which is why we're offering ISH transport facilities, integral to our offering, at your service. Our shuttle picks up and drops off all students from our doorstep, perfectly timed to fit your college schedule during the academic term. Our goal is to provide you with the optimal living conditions to thrive during your time at ISH. We've carefully curated all amenities with this in mind, aiming to make your student journey not only comfortable but also truly enjoyable.



## Route from Covie accomodation to our campus



## Everything you need at your fingertips

Living in our accommodation is all about convenience and accessibility. The township has various outlets and grocery shops, ensuring everyday essentials are just a short walk away.

For amenities located a bit further out, don't worry; we've got you covered on Saturday. The ISH shuttle service stands ready to ferry you on those short weekend trips for groceries etc., to a central Hubspot, easing your commute. It's our way of ensuring you can comfortably access what you need when you need it.

Getting around is easier than ever - with everything you could need in close proximity. There's plenty of outlets and grocery shops within the township, with other amenities just a short journey away by ISH shuttle.

Good Earth Mall .....	3 km
Medical Emergency .....	1 km
HUDA Metro .....	5 km
National Highway .....	1.5 km
Ambience Mall .....	11 km
IGI Airport .....	19 km

# Accommodation Options & Fees

Our accommodations operate on a double occupancy room model (twin beds), adhering to a code of conduct dedicated to preserving residents' health, safety, well-being, and enjoyment.

## Accommodation fee

Now, let's talk numbers. The annual fees for our various types of accommodations are as follows:

Room Type	Semester 1			Semester 2		
	Accommodation	Meals	Total	Accommodation	Meals	Total
Standard Room	₹ 105,900	₹ 21,000	₹ 126,900	₹ 105,900	₹ 21,000	₹ 126,900
Room with Kitchenette	₹ 111,900	₹ 21,000	₹ 132,900	₹ 111,900	₹ 21,000	₹ 132,900
Room with Balcony	₹ 111,900	₹ 21,000	₹ 132,900	₹ 111,900	₹ 21,000	₹ 132,900
Room with Kitchenette and Balcony	₹ 117,900	₹ 21,000	₹ 138,900	₹ 117,900	₹ 21,000	₹ 138,900

We're committed to ensuring a seamless and convenient experience for our students, which extends to the payment process for accommodation and meals. To this end, ISH takes responsibility for collecting the fees for your accommodation and meals, then making payment to COVIE.

- When you choose to stay with us, please note that it is mandatory to occupy the accommodation for the first two semesters.
- As for the payment schedule, the fee for Semester 1, determined by your selected room category, is due by 10th June 2023.
- Note \* For Semester 2, we ask you to submit a post-dated cheque (PDC) dated 15th December 2023. This PDC should be provided at the time of your admission formalities. This protocol is part of our efforts to facilitate an efficient payment process, paving the way for your smooth and hassle-free journey as a new member of the ISH community.
- 'Cheque and PDCs in favour of 'Indian School of Hospitality'

Alternatively, payment of semester 1 can be transferred to the following bank account:

<b>Bank Name:</b>	<b>HDFC Bank Ltd</b>
<b>Account Name:</b>	<b>Indian School of Hospitality</b>
<b>Account Number:</b>	<b>50200032114611</b>
<b>IFSC:</b>	<b>HDFC0001098</b>
<b>Type:</b>	<b>Current</b>
<b>Bank Address:</b>	<b>VATIKA Technology Park Sector-49, Badshahpur, Gurgaon-122001, Haryana</b>

## Refundable security deposit

To secure and register your accommodation, all students are asked to provide a refundable security deposit of INR 25,000 along with their Semester 1 fee. This deposit acts as a reassurance and is ultimately returned at the end of your stay, provided that no outstanding dues and no damages have been caused to the accommodation property.

The refundable security deposit can be conveniently transferred using the bank account details provided previously. This ensures a seamless process for both deposit and refund transactions, allowing you to focus on what matters most - your educational journey with us at ISH.



# Here's what you've been curious about.

## Where is the new accommodation located?

The new accommodation is near our current student housing and one of the country's finest hospitals, Medanta Hospital.

## Who is managing the services at the new accommodation?

We have appointed Covie, a reputed accommodation management company, to handle the services at the new accommodation. This ensures professional management and upkeep of the facilities.

## Will there be wardens in the new accommodation?

Yes, our dedicated wardens for male and female students will continue to be integral to our community. They will reside within the premises, offering guidance and support and ensuring a safe, nurturing, and inclusive community for our students.

## What amenities and services are included in the new accommodation?

All amenities and services previously mentioned, including concierge and app services, complete laundry services, a dedicated shuttle service, and an emergency services vehicle, will continue to be provided by ISH.

## What are the meal services provided in the new accommodation?

Nutritious and diverse meals will be served, including dinner on all days and breakfast and dinner on weekends and public holidays. The menu will cater to various dietary preferences and restrictions, including provision for special foods during fasting periods and special meals on the occasion of festivals, adhering strictly to food safety standards.

## What recreational facilities are available in the new accommodation?

The new accommodation offers significantly larger recreational facilities and double the indoor space. It includes a sizeable multi-level dining area and various hangout spaces for our students. These spaces will contribute to a complete indoor experience to enhance student life.

## What healthcare facilities are available near the new accommodation?

The new accommodation is close to Medanta Hospital, a top-tier healthcare facility in the country. This ensures immediate access to healthcare for our students.

# Here's what you've been curious about.

## Will the change in accommodation impact the cost of tuition or housing?

No, the change in accommodation will not impact the cost of tuition or housing. The published cost is an all-inclusive experience cost, and we have incorporated every aspect of the accommodation experience into it, except for electricity. Electricity usage will be pay-per-use, and each room has an individual meter to track personal consumption.

## What is the moving process to the new accommodation?

Our students will start moving into the new accommodation from July 29 to July 31, just in time before the new academic session commences on August 1.

## Can we visit the new accommodation before move-in?

Yes, physical visits to the new accommodation are allowed, alongside the virtual tour provided. You can start visiting the new accommodation from next week onwards.

## How does the shuttle service work?

The dedicated shuttle service provides a door-to-door pick-up and drop service, which means students will be picked up and dropped off right at the accommodation gate, ensuring maximum convenience.

## What is the travel time from the new accommodation to the campus?

It is approximately a 20-minute from the new accommodation to the ISH campus. Please note that the exact time may vary depending on the traffic conditions.

## How far is the new accommodation from the Gurgaon/Delhi metro?

The new accommodation is approximately a 15-minute drive to the main terminal of the Gurgaon/Delhi metro. This connection further enhances the accessibility of our students to the broader DEL/NCR.

## What is the distance to Cyber Hub from the new accommodation?

Cyber Hub is approximately a 25-minute drive from the new accommodation. Other lifestyle locations are also conveniently located within a 20-minute drive. The ease of access to public transportation, e-rickshaws, and Uber/Ola services ensures easy commutes to these locations.

## Whom can we contact for further questions or concerns?

Please contact our dedicated admissions counselor team for any further queries or concerns. They will be more than happy to assist you.





IN ALLIANCE WITH



**Les Roches**



**ÉCOLE DUCASSE**

ISH GURUGRAM CAMPUS

## Contact Us

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Got questions or need assistance? We're here to help! Reach out to us through any of the following channels and our dedicated team will be delighted to assist you in finding the perfect accommodation that suits your needs:

Give us a call at: **+91 77108 45555**

Shoot us an email at: **admissions@ish.edu.in**

Drop by our Campus: **Indian School of Hospitality, Sector-83, Gurugram - 122004**

[www.ish.edu.in](http://www.ish.edu.in)

